

M.B.A. (GEN.) SEM-III / M.B.A.(HR) SEM-III (2016 Course) CBCS

: SUMMER - 2019

SUBJECT : HUMAN RESOURCE MANAGEMENT 1) TRAINING & DEVELOPMENT

Day : Monday
Date : 13/05/2019

S-2019-2205

Time : 02.00 PM TO 05.00 PM
Max. Marks : 60

N.B.

- 1) Attempt any **THREE** questions from Section – I and any **TWO** questions from Section – II.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answers to both the sections should be written in **SAME** answer book.

SECTION – I

- Q.1** Discuss the role as well as limitations of external agencies in Training and Development. (10)
- Q.2** Define Training Need Assessment (TNA). Discuss the purpose of TNA citing suitable examples. (10)
- Q.3** Compare and contrast Competency Based Training and Role Based Training. (10)
- Q.4** Write a detailed note on the Kirkpatrick Model of evaluating Training and Development (T&D) programme. Is it feasible to evaluate all the T&D programmes at all the levels suggested by Kirkpatrick? Support your answer with suitable examples. (10)
- Q.5** Write short notes on any **TWO** of the following: (10)
- a) Skills of an Effective Trainer
 - b) Role Play
 - c) Cost of Training

SECTION – II

- Q.6** You have to conduct a training programme for supervisory staff of an engineering concern on what is Six-sigma and what are its advantages. Prepare a detailed training programme to be lasted for 3 days. (15)
- Q.7** Prepare a guideline note to the internal trainers on the necessity of evaluating training programme from the trainees and also prepare a form to be filled up by trainees once the training is over. (15)
- Q.8** Prepare a note to your departmental head on what is Brain-storming, when it is to be resorted and what are its advantages. (15)

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