B.B.A. SEM – VI (2015 CBCS Course): SUMMER - 2019 SUBJECT: ELECTIVE – IV: 6) TOURISM MANAGEMENT - II (Hospitality Management)

Time: 10.00 AM TO 01.00 PM Day: Wednesday S-2019-1994 Date: 24/04/2019 Max. Marks: 100 N.B.: Attempt any FOUR questions from Section –I and any TWO questions from 1) Section –II. 2) Figures to the right indicate FULL marks. Answers to both the sections should be written in SAME answer book. 3) SECTION -I 0.1 Discuss in detail the special features of tourism marketing. (15)Q.2 Explain the need and objective of tourism planning policy. (15)Explain what is restricted and protected areas and types of restrictions. Q.3 (15)Discuss various HRD problems and issues in travel industry. Q.4 (15)Write short notes on **ANY THREE** of the following: Q.5 (15)a) Air transport **b)** Segmentation in tourism industry Tribal festival's d) Currency Regulations **SECTION-II** As an expert of the tourism industry in India you are expected to write an essay (20) **Q.6** on the various luxury trains of the Indian Railways. Design a tourist promotion plan targeting foreign tourists for the annual (20) **Q.7** Carnival to be held in Goa for 4 days. As an organizer of a major fair which recently concluded you are expected to **Q.8** take a feedback of what the tourists felt about the fair. Design a structured questionnaire to get feedback from tourists about the same.