

**B.Sc. (Hospitality & Hotel Administration)(CBCS 2016 Course Sem-VI  
: SUMMER - 2019  
SUBJECT: APPLICATION OF COMPUTERS IN HOTELS (THEORY)**

Day: Wednesday  
Date: 10/04/2019

**S-2019-2445**

Time: 02.00 PM To 04.30 PM  
Max. Marks:60

**N.B.:**

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answer to both section to be written **SAME** answer book.

**SECTION – I**

- Q.1.** Answer **ANY SIX** of the following. **(06)**
- |          |                 |
|----------|-----------------|
| i) ASCII | v) ROM          |
| ii) DVD  | vi) NIC         |
| iii) GUI | vii) Resolution |
| iv) RAM  | viii) ERP       |
- Q.2.** Answer **ANY THREE** of the following. **(12)**
- a) Write a note on Payroll management system
  - b) Give the block diagram of CPU and explain input & output devices.
  - c) Differentiate between system software & application software.
  - d) Explain the following concept with examples.  
a) B – to – B                      b) B – to – C
- Q.3.** Answer **ANY THREE** of the following. **(12)**
- i) List & explain the various types of viruses.
  - ii) Give the step by step procedure of changing wallpaper of desktop.
  - iii) Explain the role of modem in data transformation.
  - iv) Define the concept of mail merge.

**SECTION – II**

- Q.4.** Answer **ANY SIX** of the following. **(6)**
- |           |                |
|-----------|----------------|
| i) POS    | v) Cut         |
| ii) PMS   | vi) Copy       |
| iii) Undo | vii) Ctrl + X  |
| iv) Redo  | viii) Ctrl + V |
- Q.5.** Answer **ANY THREE** of the following. **(12)**
- a) Differentiate between disk cleanup and disk defragment.
  - b) Explain the following concept;  
i) Surfing                      ii) Blogging
  - c) What is network topology? List & explain any three network topology in short.
  - d) Differentiate between Slide Transition & Slide Animation in MS Power Point.
- Q.6.** Answer **ANY THREE** of the following. **(12)**
- a) Explain the following;  
a) Dis-advantages of E-commerce  
b) Give importance of Header & Footer in MS word.
  - b) Give step by step procedure of making new KOT on POS – Shawman.
  - c) Give step by step procedure for group booking on PMS – Shawman.
  - d) Explain the following concept;  
i) Spam                      ii) Adware                      iii) Spyware                      iv) Worm

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