

Final Year B.SC. (NURSING) (2007 COURSE) : SUMMER - 2019
SUBJECT: MANAGEMENT OF NURSING SERVICE & EDUCATION

Day: Wednesday
Date: 24/04/2019

S-2019-4341

Time: 10.00 A.M. TO 01.00 P.M.
Max. Marks: 75

N.B.:

- 1) All questions are **COMPULSORY**.
- 2) Figures to the **RIGHT** indicate full marks.
- 3) Answers to both the sections should be written in **SEPARATE** answer book.

SECTION-I

Q.1 Short Answer Questions: (Any **FIVE**) **(10)**

- a) Define Leadership
- b) List down qualities of a nurse manager
- c) What is the mission of planning
- d) Define recruitment
- e) What are the various ways to retain staff
- f) Define administration
- g) Define Bench marking

Q.2 Write short notes on: (Any **FOUR**) **(16)**

- a) Functions of management
- b) Types of records maintained in a ward
- c) Problems faced in emergency unit
- d) Role of a nurse manager in human resource department
- e) PERT
- f) Quality assurance model

Q.3 Long Answer Questions: (**ANY ONE**) **(12)**

You are working as an in-service coordinator in the hospital.

- a) Define in-service program **(02)**
- b) Discuss the importance of in-service education program **(02)**
- c) What is the difference between in-service and continuing education **(04)**
- d) How will you plan for an in-service program **(04)**

OR

Q.3 As a director you are planning to start an oncology ward in the hospital:

- a) Define planning **(01)**
- b) Write in detail various steps of planning **(04)**
- c) List the advantages of planning **(03)**
- d) Explain the characteristics of planning **(04)**

P. T. O.

SECTION-II

Q.4 Short Answer Questions: (**ANY FIVE**) **(10)**

- a) Define Accreditation
- b) What is performance appraisal
- c) Define collective Bargaining
- d) Define Budgeting
- e) What are the principles of adult learning
- f) Define Mentorship
- g) Different factors influencing on communication

Q.5 Write short notes on: (**ANY FOUR**) **(16)**

- a) TNAI
- b) Job responsibilities of ward in-charge
- c) Elaborate the management of conflicts
- d) Legal aspects in nursing services
- e) Performance appraisal and its uses
- f) Purposes of staffing

Q.6 Long Answer Questions: (**ANY ONE**) **(11)**

- a) Define Hospital **(01)**
- b) Write down the functions of hospital **(05)**
- c) Medical ward of a hospital has 60 patients and 10 staff --
Plan the duty roster for a week **(05)**

OR

Q.6 a) Define supervision **(01)**
b) Write down the principles of supervision? **(05)**
c) Which factors are responsible for effective supervision? **(05)**

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