



BHARATI VIDYAPEETH
 COLLEGE OF ENGG FOR WOMEN BHARTI
 VIDYAPEETH UNIVERSITY PUNE SATARA RD
 PUNE - 410043
 MAHARASHTRA
 Tel. No. : 9767720760
 A/C No. : 100115796664

Bill Date : 15-04-2014
 Bill No. : 284449320211
 Billing Account No. : 100000116708305
 Number of Services : 1

Bill Enquiries : 180030007777

Previous Dues (Rs.) (A)	Adjustments (Rs.) (B)	Payments (Rs.) (C)	Current Charges (Rs.) (D)	Total Amount Due (Rs.) (A + B - C + D)	Due Date	Amount Payable After Du Date
1,566.37	0.00	0.00	78,289.64	79,856.01	06-May-14	79856.00

Please pay your Total Amount Due on or before Due Date in order to avoid disconnection of services and late payment charges
 Note: Late Payment Fee will be levied @2.5% per month or Rs 25 whichever is higher

Summary of Current Charges

	Amount (Rs.)
Recurring Charges	69,677.50
Sub Total	69,677.50
Taxes	8,612.14
Total Current Charges	78,289.64

More accessible = More business

With Reliance Toll Free Services, let your customer reach you
 from anywhere, any network @Zero Cost

For details, mail us on rcm.bizsolutions@relianceada.com

"This statement has been issued by Reliance Communications Services - a division of Reliance Communications Infrastructure Ltd. for its dues and for services provided to you by Reliance Communications Limited, Reliance Communications Infrastructure Limited, Reliance Wimax Ltd (Formerly Gateway Systems (India) Ltd)."

Service Tax Reg No: AACCR7832CST001. Add : Reliance Communications Ltd, Dhirubhai Ambani Knowledge City (DAKC), Thane-Belapur Road, Kopar Khairane, Navi Mumbai - 400 710.
 Service Tax Reg No: AACCS2157HST002. Add : Reliance Communication Infrastructure Ltd, Thane-Belapur Road, Kopar Khairane, Navi Mumbai - 400 710.
 Service Tax Regn No: AAACG6711FST001. Add: Reliance Wimax Ltd (Formerly Gateway Systems (India) Ltd), Thane Belapur Road, Kopar Khairane, Navi Mumbai - 400 710.
 Category of Service - Telecommunication Service

Payment Slip (Please attach this payment slip with your payment.)

Name		Total Amount Due (Rs.)		Due Date	
BHARATI VIDYAPEETH		79,856.01		06-May-14	
Bill No.	Bill Date				
284449320211	15-04-2014				
Crossed Cheque/DD should be drawn locally in favour of - Reliance Communications Infrastructure Ltd A/C RIS -100000116708305					
Cheque / Draft Details					
Cheque Number	Dated	Bank name and Branch location		Amount Enclosed	

Terms and conditions

1. Service Provision: Provision of service is subject to terms and conditions printed on the Customer Application Form (CAF) as amended time to time and commercial code of the Company. **2. Payment Instructions:** Please deposit your Cheque/DD in any of the conveniently located drop boxes. The list of drop box locations is enclosed herewith. Cheques/DD should be drawn in favour of "Reliance Communications Infrastructure Ltd A/C RIS - Billing Account Number" The customer shall be responsible in case of delay or loss of Cheque sent through Post. All Cheques must be of current date. The Cheques shall be payable locally. Outstation Cheques shall not be accepted. For any Cheques returned unpaid by the Bank, a charge of Rs. 100/- would be levied in the next billing statement. **3. Late Payment Charges:** Payments for Bill statement should be deposited on or before the due date specified in the Bill. In the event of non-payment of bills, a penalty of 2.5% per month or Rs. 25/- whichever is higher shall be levied in the next billing statement. **4. Bill Delivery and Dispute:** Bill will be sent for the respective billing period at the billing address mentioned in Customer Application Form Only. Any change in billing address should be communicated immediately to the Reliance customer Care Centre by dialing 180030007777 and submit the proof of your new address along with the request form. The address change will be done subject to positive address verification and the same will reflect from the next bill onwards. The Customer shall not hold Company liable for loss or delay in receipt of bill. In case customer does not receive the Billing Statement within 7 working days of normal billing date, duplicate copy of the bill may be requested from the CUSTOMER CARE CENTRE. The bill shall be deemed to have been accepted by customer, if the Company receives no communication within 10 days from date of bill. **5. Suspension of Service:** Company has the right to suspend the services/connection in case of non-payment of bill within the due date and non compliance of notice conditions in case of exceeding credit limit. Notice shall be issued to the customer, in case the customer does not pay the bill amount. In case of non-receipt of payment within 7 days of notice, Company reserves right to the wholly or partially disconnect the service as per terms and conditions of Customer Service Agreement. Reconnection charges of Rs 100/- shall be levied per connection in the next billing statement. In the event customer does not effect the payment within a reasonable period, the company reserves right to terminate the agreement terms stipulated in the customer service agreement. The company will not be liable for consequential loss or third party claims resulting from termination of service due to non-payment. The Company reserves the right to call for additional settlement charges from customer upon termination of service. **6. Methodology of charging:** For all voice calls (Local, STD, ISD), as soon as a call matures, minimum charge of 1 pulse becomes applicable. Pulse is rounded up to generate Call Units. These call units when multiplied with the pulse rate form the Call Charges. **7. Compliant Redressal Mechanism** - In case of any Clarification regarding this bill, please intimate our customer care on 180030007777 (toll free) - A unique docket number will be provided for every complaint registered with us - If the complaint is not resolved, you can approach the nodal officer. You can get the name and contact details of the nodal Office either by visiting our website www.rcom.co.in under section contact us -> Service Assurance cell -> Nodal or by Contacting our customer care Agent on 180030007777 (toll free) - If the complaint is still not resolved you can approach the Appellate Authority for aor appeal in the required format. The name and Contact information of appellate Authority is mentioned on our website at Contact Us -> Service Assurance -> Appellate - Appeal for is Availabe on our website www.rcom.co.in at contact us -> Service Assurance Cell -> Appeal Form Model calculations of estimated financial implication of tarriff plans are available at our website www.rcom.co.in under the following section: - For Wireline -> Reliance Landline -> Postpaid Plans -> Tariff in TRAI format. **8.** No Migration fee is chargeable for migrating to any tariff plan. **9.** No increase permissable in any item of tariff for a period of six months from date of enrollment of a subscriber under a tariff plan. **10.** No charge to be levied for any service without the explicit consent of the subscribers. **11.** Refund of security deposit to be made within 60 days of closure of telephone connection, otherwise eligible for interest at the rate of 10%.

For any queries related to Service or Billing Statement, kindly contact our Customer Care on our Toll free number 180030007777 or 198 (from Reliance landline phone only)

Email: broadband@relianceada.com Our website: www.rcom.co.in

Contact details of Nodal Officer:

Contact details of Appellate Authority:

Sanjeev Yadav,7th Floor,B-2,Kumar Cerebrum,IT Park,Vadgaon Sheri,Kalyani Nagar,Pune - 411 014.Phone : 18602002011.

Email : RCOMWireline.AppellateWest@relianceada.com,

Payment Locations

Name	Address

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Bill Date : 15-04-2014

Bill Number : 284449320211

Account Number : 100000116708305

Your Credit Limit : Rs. 200000

Account Level Charges

Current Charges

Recurring Charges

Recurring Charges	69,677.50	69,677.50
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Taxes

Service Tax	8,361.30	
Education Cess On Service Tax	167.23	
SHE Cess On Service Tax	83.61	8,612.14

Total Current Charges		78,289.64
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To further simplify & secure your transaction,
henceforth pl make payments in the name of
Reliance Communications Infrastructure Limited A/C RIS and not RCIL A/C RIS
For clarifications, call 3033 7077 / 1800 3000 7777 or mail us at broadband@relianceada.com

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 Bill Period : 01-04-2014 to 30-09-2014
 Bill Date : 15-04-2014
 Bill Number : 284449320211
 Account Number : 100000116708305

Reliance Internet Service User ID : 5000000033693

Port Speed : 4 Mbps

Plan Name : WIEQP15

Product Flavour : PURE_BANDWIDTH1:1

Plan Description : DIA

Fee Model

FLAT_FEE

Details for Reliance Internet Service User ID 5000000033693			Amount
Recurring Charges	Charges for the period		
Internet Bandwidth Rental Charges			
WIEQP15:DIA	01-04-2014 to 30-09-2014	67,177.50	
RTMU1700E1 Rental Charges :	01-04-2014 to 30-09-2014	2,500.00	
Total Recurring Charges			69,677.50
Taxes			
Service Tax		8,361.30	
Education Cess On Service Tax		167.23	
SHE Cess On Service Tax		83.61	
Total Taxes			8,612.14
Total Charges on Reliance Internet Service User ID 5000000033693			<u>78,289.64</u>